

Terms of Service

Last updated: 1 February 2026

Welcome to the Ironside Marketing (Pty) Ltd. website. By accessing or using this website, you agree to comply with and be bound by these Terms of Service. Please read them carefully before using our website.

General Information

This website is operated by Ironside Marketing (Pty) Ltd., a company based in South Africa. Throughout this website, the terms “we”, “us”, and “our” refer to Ironside Marketing. By visiting or using this website, you accept these Terms of Service.

Website Use

This website is intended for browsing our product range and submitting quote requests. We do not display prices or accept payments through the website. All pricing, payment, order, and delivery arrangements will be provided and confirmed separately through our formal quotation and invoicing process.

Shipping and Delivery

Ironside Marketing (Pty) Ltd. does not provide shipping or delivery services directly through this website. Shipping, delivery, and order fulfilment arrangements will be managed offline as part of the formal quotation and invoicing process.

Returns and Refunds

Because products are not sold or shipped directly through this website, our standard returns and refunds process does not apply to online browsing or quote requests. For returns or refunds relating to invoiced orders, please contact us directly.

At **Ironside Marketing (Pty) Ltd.**, we are committed to customer satisfaction and to maintaining high quality standards across our products. The following terms apply to return and refund requests relating to invoiced orders.

Returns and Refunds Process

As products are not sold directly through this website, all return and refund requests must be submitted by email or phone.

- **Email:** sales@ironsidemarketing.co.za
- **Phone:** 010 5000 966

Our team will guide you through the returns process and provide the information required to proceed.

Assessment of Returns

After receiving your request, we will assess the matter to determine:

- The condition of the product.
- Whether the product has been used beyond its intended purpose or capabilities.

If the product is found to be **faulty** due to a manufacturing defect or another issue beyond normal wear and tear, a return and refund may be approved.

Refund Terms

Refunds will be issued only where the product is found to be faulty following our assessment. Approved refunds will be processed using the original payment method, unless otherwise agreed.

Limitation of Liability

To the fullest extent permitted by law, Ironside Marketing (Pty) Ltd. will not be liable for any direct, indirect, incidental, consequential, or punitive damages arising from your use of this website or reliance on the information provided on it.

Indemnification

You agree to indemnify, defend, and hold harmless Ironside Marketing (Pty) Ltd., including its directors, officers, employees, and affiliates, against any claims, liabilities, damages, losses, or expenses arising from your breach of these Terms of Service.

Governing Law

These Terms of Service are governed by and interpreted in accordance with the laws of South Africa. Any dispute arising from or relating to these Terms will be subject to the exclusive jurisdiction of the South African courts.



02/01/2026

Changes to Terms of Service

We reserve the right to update or amend these Terms of Service at any time. Any changes will take effect immediately once published on our website. You are responsible for reviewing these Terms periodically.

Contact Information

If you have any questions about these Terms of Service, please contact us using the details below:

Ironside Marketing (Pty) Ltd.

Email: sales@ironsidemarketing.co.za

Phone: 010 5000 966